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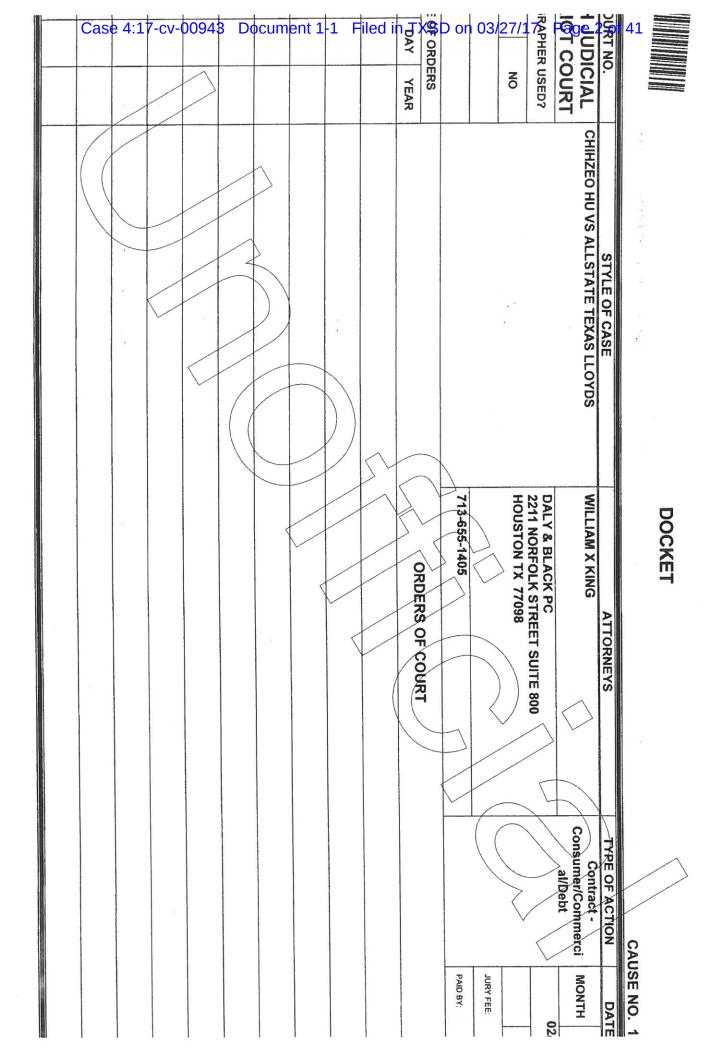
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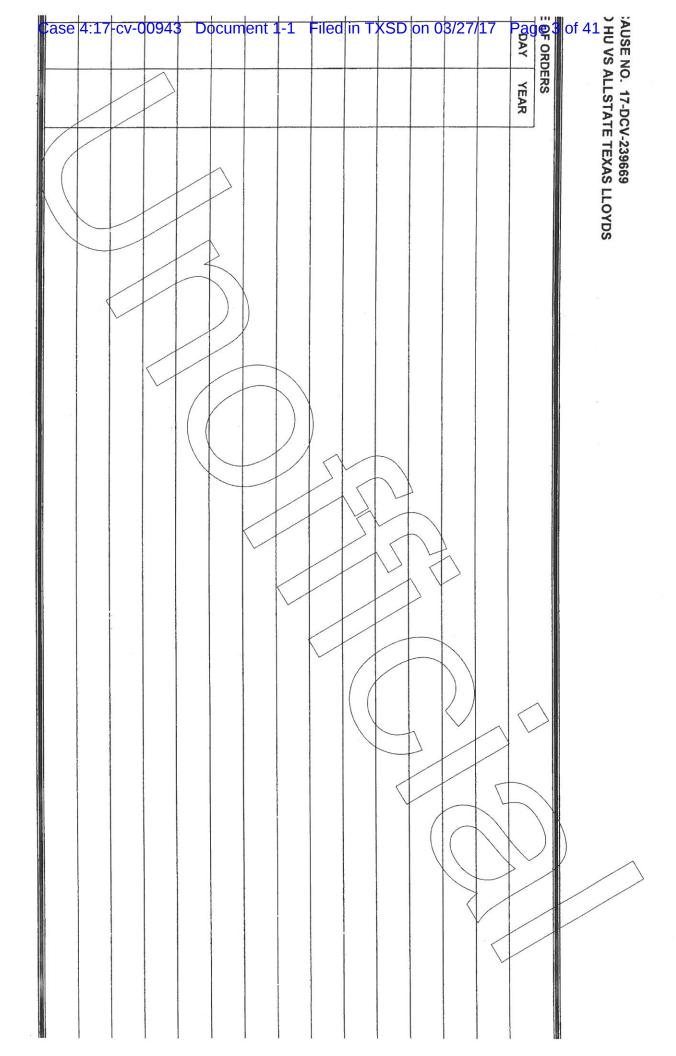
Questions and Answers on Images

CASE NO. 17-DCV-239669 CHIHZEO HU VS ALLSTATE TEXAS LLOYDS

Selected Event	Image	Page Count
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Other Events on This Case	Image	Page Count
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	<u>Issuance</u>	2
	Issuance	2
03/24/2017 Answer/Contest/Response/Waiver	Defendant's Original Answer	5
Other Images on This Case	Image	Page Count

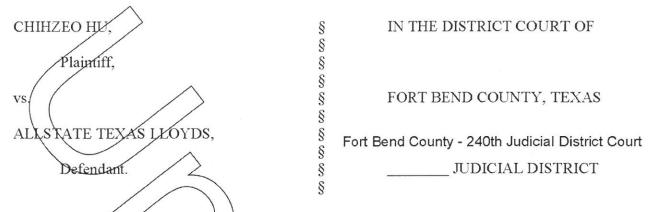






2/27/2017 12:00:00 AM
Annie Rebecca Elliott
District Clerk
Fort Bend County, Texas
Autumn Dolnik

CAUSE NO.17-DCV-239669



PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

Chihzeo Hu ("Ms. Hn"). Plaintiff herein, files this Original Petition against Defendant Allstate Texas Lloyds ("Allstate") and, in support of her causes of action, would respectfully show the Court the following:

THE PARTIES

- 1. Chihzeo Hu is a Texas resident who resides in Fort Bend County, Texas.
- 2. Allstate is an insurance company doing business in the State of Texas which may be served through its registered agent for service of process in the State of Texas, CT Corporation System, via certified mail at 1999 Bryan Street, Suite 900, Dallas, TX 75201-3140.

II. DISCOVERY

3. This case is intended to be governed by Discovery Level/2.

III. CLAIM FOR RELIEF

The damages sought are within the jurisdictional limits of this court. Plaintiff currently seeks monetary relief over \$100,000, but not more than \$200,000, including damages of any kind, penalties, costs, expenses, pre-judgment interest, and attorney's fees.

IV. SURISDICTION AND VENUE

- 5. This court has subject matter jurisdiction of this cause of action because it involves an amount in controversy in excess of the minimum jurisdictional limits of this Court.

 No diversity of citizenship exists in this matter.
- 6. Venue is proper in Fort Bend County because all or a substantial part of the events or omissions giving rise to the claim occurred in Fort Bend County. TEX. CIV. PRAC & REM CODE § 15.002(a)(1). In particular, the loss at issue occurred in Fort Bend County.

FACTUAL BACKGROUND

- 7. Ms. Hu is a named insured under a property insurance policy issued by Allstate.
- 8. On or about December 17, 2016 a storm but the Sugar Land, Texas area, damaging Ms. Hu's house and other property. Ms. Hu subsequently filed a claim on her insurance policy.
 - 9. Defendant improperly denied and/or underpaid the claim.
- 10. The adjuster assigned to the claim conducted a substandard investigation and inspection of the property, prepared a report that failed to include all of the damages that were observed during the inspection, and undervalued the damages observed during the inspection.
 - 11. This unreasonable investigation led to the underpayment of Plaintiff's claim.

12. Moreover, Allstate performed an outcome-oriented investigation of Plaintiff's claim, which resulted in a biased, unfair and inequitable evaluation of Plaintiff's losses on the property.

VI. CAUSES OF ACTION

13. Each of the foregoing paragraphs is incorporated by reference in the following:

A. Breach of Contract

14. Allstate had a contract of insurance with Plaintiff. Allstate breached the terms of that contract by wrongfully denying and/or underpaying the claim and Plaintiff was damaged thereby.

B. Prompt Payment of Claims Statute

- 15. The failure of Allstate to pay for the losses and/or to follow the statutory time guidelines for accepting or denying coverage constitutes a violation of Section 542.051 et seq. of the Texas Insurance Code.
- 16. Plaintiff, therefore, in addition to Plaintiff's claim for damages, is entitled to 18% interest and attorneys' fees as set forth in Section 542.060 of the Texas Insurance Code.

C. Bad Faith/Deceptive Trade Practices Act ("DTPA")

- 17. Defendant is required to comply with Chapter 541 of the Texas Insurance Code.
- 18. Defendant violated Section 541.051 of the Texas Insurance Code by:
 - (1) making statements misrepresenting the terms and or henefits of the policy.
- 19. Defendant violated Section 541.060 by:
 - (1) misrepresenting to Plaintiff a material fact or policy provision relating to coverage at issue;

- (2) failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of a claim with respect to which the insurer's liability had become reasonably clear;
 - (3) failing to promptly provide to Plaintiff a reasonable explanation of the basis in the policy, in relation to the facts or applicable law, for the insurer's denial of a claim or offer of a compromise settlement of a claim;
 - (4) failing within a reasonable time to affirm or deny coverage of a claim to Plaintiff or submit a reservation of rights to Plaintiff; and
 - (5) refusing to pay the claim without conducting a reasonable investigation with respect to the claim;
- 20. Defendant violated Section 541.061 by:
 - (1) making an untrue statement of material facts,
 - (2) failing to state a material fact recessary to make other statements made not misleading considering the circumstances under which the statements were made;
 - making a statement in a manner that would mislead a reasonably prudent person to a false conclusion of a material fact;
 - (4) making a material misstatement of law; and
 - (5) failing to disclose a matter required by law to be disclosed.
- 21. At all material times hereto, Plaintiff was a consumer who purchased insurance products and services from Defendant.
 - 22. Defendant has violated the Texas DTPA in the following respects:

- (1) Defendant represented that the agreement confers or involves rights, remedies, or obligations which it does not have, or involve, or which are prohibited by law;
- Alletate failed to disclose information concerning goods or services which was known at the time of the transaction when such failure to disclose such information was intended to induce the consumer into a transaction that the consumer would not have entered into had the information been disclosed;
- (3) Allstate, by accepting insurance premiums but refusing without a reasonable basis to pay benefits due and owing, engaged in an unconscionable action or course of action as prohibited by Section 17.50(a)(1)(3) of the DTPA in that Allstate took advantage of Plaintiff's lack of knowledge, ability, experience, and capacity to a grossly unfair degree, that also resulted in a gross disparity between the consideration paid in the transaction and the value received, in violation of Chapter 541 of the Texas Insurance Code.
- 23. Defendant knowingly committed the acts complained of. As such, Plaintiff is entitled to exemplary and/or treble damages pursuant to the DTPA and Texas Insurance Code Section 541.152(a)-(b).

D. Attorneys' Fees

24. Plaintiff engaged the undersigned attorney to prosecute this lawsuit against Defendant and agreed to pay reasonable attorneys' fees and expenses through trial and any appeal.

- 25. Plaintiff is entitled to reasonable and necessary attorney's fees pursuant to Texas Civil Practice and Remedies Code Sections 38.001-38.003 because she is represented by an attorney, presented the claim to Defendant, and Defendant did not tender the just amount owed before the expiration of the 30th day after the claim was presented.
- 26. Plaintiff further prays that she be awarded all reasonable attorneys' fees incurred in prosecuting her causes of action through trial and any appeal pursuant to Sections 541.152 and 542.060 of the Texas Insurance Code.

VII. <u>CONDITIONS PRECEDENT</u>

27. All conditions precedent to Plaintiff's right to recover have been fully performed, or have been waived by Defendant.

DISCOVERY REQUESTS

- 28. Pursuant to Rule 194, you are requested to disclose, within fifty (50) days after service of this request, the information or material described in Rule 194.2(a)-(l).
- 29. You are also requested to respond to the attached interrogatories, requests for production, and requests for admissions within fifty (50) days, in accordance with the instructions stated therein.

IX. <u>PRAYER</u>

WHEREFORE, PREMISES CONSIDERED, Chihzeo Hu prays that, upon final hearing of the case, she recover all damages from and against Defendant that may reasonably be established by a preponderance of the evidence, and that Ms. Hu be awarded attorneys' fees through trial and appeal, costs of court, pre-judgment interest, post-judgment interest, and such

other and further relief, general or special, at law or in equity, to which Ms. Hu may show herself to be justly entitled Respectfully submitted, DALY & BLACK, P.C. /s/ William X. King Richard D. Daly TBA No. 00796429 rdaly@dalyblack.com ecfs@dalyblack.com William X. King TBA No. 24072496 wking@dalyblack.com James Willis TBA No. 24088654 jwillis@dalyblack.com 2211 Norfolk St., Suite 800 Houston, Texas 77098 713.655.1405 Telephone 713.655,1587—Fax ATTORNEYS FOR PLAINTIFF СНІНДЕОНИ

PLAINTIFF'S FIRST SET OF INTERROGATORIES, REQUESTS FOR PRODUCTION AND REQUESTS FOR ADMISSIONS

COMES NOW Plaintiff in the above-styled and numbered cause, and requests that Defendant (1) answer the following discovery requests separately and fully in writing under oath within 30 days of service for within 50 days of service if the discovery was served prior to the date an answer is due); (2) produce responsive documents to the undersigned counsel within the same time period; and (3) serve its answers to these discovery requests within the same time period to Plaintiff by and through her attorneys of record: Richard D. Daly, John Black, Ana M. Ene and William X. King, Daly & Black, P.C, 2211 Norfolk St, Suite 800, Houston, Texas 77098.

Respectfully submitted,

DALY & BEACK, P.C.

William X. King By:

Richard D. Daly TBA No. 00796429

rdalv@dalvblack.com

ecfs@dalvblack.com

William X. King

TBA/No/24072498

wking dalyblack.com

James Willis

TBA No. 24088654

jwillis@dalvblack.com

2211 Norfolk St., Suite 800

Houston, Texas 77098

713.655.1405—Telephone

713.655.1587—Fax

ATTORNEYS FOR PLAINTIFF

CHIHZEO HU

CERTIFICATE OF SERVICE

I hereby certify that I sent a true and correct copy of the attached discovery requests to Defendant(s) as an attachment to the petition. Therefore, Defendant would have received it when it was served with the citation.



INSTRUCTIONS

- A. These Responses call for your personal and present knowledge, as well as the present knowledge of your attorneys, investigators and other agents, and for information available to you and to them.
- B. Pursuant to the applicable rules of civil procedure, produce all documents responsive to these Requests for Production as they are kept in the usual course of business or organized and labeled to correspond to the categories in the requests within the time period set forth above at Daly & Black, P.C.
- C. If you claim that any document or information which is required to be identified or produced by you in any response is privileged, produce a privilege log according to the applicable rules of civil procedure.
 - 1. Identify the document's title and general subject matter;
 - 2. State its date;
 - 3. Identify all persons who participated in its preparation;
 - 4. Identify the persons for whom it was prepared or to whom it was sent;
 - 5. State the nature of the privilege claimed, and
 - 6. State in detail each and every fact upon which you base your claim for privilege.
- D. If you claim that any part of portion of a document contains privileged information, redact only the part(s) or portion(s) of the document you claim to be privileged.
- E. If you cannot answer a particular interrogatory in full after exercising due diligence to secure the information to do so, please state so and answer to the extent possible, specifying and explaining your inability to answer the remainder and stating whatever information or knowledge you have concerning the manswered portion.
- F. You are also advised that you are under a duty to seasonably amend your responses if you obtain information on the basis of which:
 - 1. You know the response made was incorrect or incomplete when made; or
 - 2. You know the response, though correct and complete when made is no longer true and complete, and the circumstances

DEFINITIONS

- A. "Defendant," "You," "Your(s)," refers to Allstate Texas Lloyds, its agents, representatives, employees and any other entity or person acting on its behalf.
- B. / "Plaintiff" refers to the named Plaintiff in the above-captioned suit.
- C. "The Property(ies)" refers to the property or properties located at the address(es) covered by the Policy.
- D. "The Policy" refers to the policy issued to Plaintiff by the insurer and at issue in this lawsuit.
- E. "The Claim(s)" means the claim for insurance benefits submitted by Plaintiff and at issue in this lawsuit, or in a prior claim, as the context may dictate.
- F. "Date of Loss" refers to the date(s) of loss identified in Plaintiff's live petition/complaint or other written or oral notice, or otherwise assigned to the claim by the insurer.
- G. "Handle" or "Handled" means investigating, adjusting, supervising, estimating, managing, settling, approving, supplying information or otherwise performing a task or work with respect to the claim(s) at issue in this lawsuit, excluding purely ministerial or clerical tasks.
- H. "Lawsuit" refers to the above styled and captioned ease.
- I. "Communication" or "communications" shall mean and refer to the transmission or exchange of information, either orally or in writing, and includes without limitation any conversation, letter, handwritten notes, memorandum, inter or intraoffice correspondence, electronic mail, text messages, or any other electronic transmission, telephone call, telegraph, telex telecopy, facsimile, cable, conference, tape recording, video recording, digital recording, discussion, or face-to-face communication.
- J. The term "Document" shall mean all tangible things and data, however stored, as set forth in the applicable rules of civil procedure, including, but not limited to all original writings of any nature whatsoever, all prior drafts, all identical copies, all nonidentical copies, correspondence, notes, letters, memoranda of, telephone conversations, telephone messages or call slips, interoffice memoranda, intraoffice memoranda, client conference reports, files, agreements, contracts, evaluations, analyses, records, photographs sketches, slides, tape recordings, microfiche, communications, printouts, reports, invoices, receipts, vouchers, profit and loss statements, accounting ledgers, loan documents, liens, books of accounting, books of operation, bank statements, cancelled checks, leases, bills of sale, maps, prints, insurance policies, appraisals, listing agreements, real estate closing documents, studies, summaries, minutes, notes, agendas, bulletins, schedules, diaries, calendars,

logs, announcements, instructions, charts, manuals, brochures, schedules, price lists, telegrams, teletypes, photographic matter, sound reproductions, however recorded, whether still on tape or transcribed to writing, computer tapes, diskettes, disks, all other methods or means of storing data, and any other documents. In all cases where originals, prior drafts, identical copies, or nonidentical copies are not available; "document" also means genuine, true and correct photo or other copies of originals, prior drafts, identical copies, or nonidentical copies. "Document" also refers to any other material, including without limitation, any tape, computer program or electronic data storage facility in or on which any data or information has been written or printed or has been temporarily or permanently recorded by mechanical, photographic, magnetic, electronic or other means, and including any materials in or on which data or information has been recorded in a manner which renders in unintelligible without machine processing.

- K. The term "referring" or "relating" shall mean showing, disclosing, averting to, comprising, evidencing, constituting or reviewing.
- L. The singular and masculine form of any noun or pronoun includes the plural, the feminine, and the neuter.
- M. The terms "identification," "identify," and "identity" when used in reference to:
 - 1. Natural Persons: Means to state his or her full name, residential address, present or last known business address and telephone number, and present or last known position and business affiliation with you;
 - 2. Corporate Entities: Means to state its full name and any other names under which it does business, its form or organization, its state of incorporation, its present or last known address, and the identity of the officers or other persons who own, operate, or control the entity;
 - 3. **Documents:** Means you must state the number of pages and nature of the document (e.g. letter or memorandum), its title, its date the name or names of its authors and recipients, its present location and custodian, and if any such document was, but no longer is, in your possession or control, state what disposition was made of it, the date thereof, and the persons responsible for making the decision as to such disposition;
 - 4. Communication: Requires you, if any part of the communication was written, to identify the document or documents which refer to or evidence the communication and, to the extent that the communication was non-written, to identify each person participating in the communication and to state the date, manner place, and substance of the communication; and
 - 5. Activity: Requires you to provide a description of each action occurrence, transaction or conduct, the date it occurred, the location at which it occurred, and the identity of all persons involved.
- N. The term "Claim File" means the claim files and "field file(s)," whether kept in paper or electronic format, including but not limited to all documents, file jackets, file notes, claims diary or journal entries, log notes, handwritten notes, records of oral

communications, communications, correspondence, photographs, diagrams, estimates, reports, recommendations, invoices, memoranda and drafts of documents regarding the Claim.

The term "Underwriting File" means the entire file, including all documents and information used for underwriting purposes even if you did not rely on such documents or information in order to make a decision regarding insuring Plaintiff's Property.

NOTICE OF AUTHENTICATION

You are advised that pursuant to Tex. R. Civ. P. 193.7, Plaintiff intends to use all documents exchanged and produced between the parties, including but not limited to correspondence and discovery responses during the trial of the above-entitled and numbered cause.

INTERROGATORIES TO DEFENDANT ALLSTATE

INTERROGATORY NO. 1:

Identify all persons answering or supplying any information in answering these interrogatories.

ANSWER:

INTERROGATORY NO. 2:

Identify all persons who were involved in evaluating Plaintiff's claim and provide the following information for each person you identify:

- a. their name and job title(s) as of the Date of Loss;
- b. their employer; and
- c. description of their involvement with Plaintiff's Claim.

ANSWER:

INTERROGATORY NO. 3:

If you contend that the some or all of the damages to the Property were not covered losses under the Policy, describe:

- a. the scope, cause and origin of the damages you contend are not covered losses under the Policy; and
- b. the term(s) or exclusion(s) of the Policy you relied upon in support of your decision regarding the Claim.

ANSWER:

INTERROGATORY NO. 4:

State whether the initial estimate you issued was revised or reconciled, and if so, state what was changed and who did it.

ANSWER:

INTERROGATORY NO. 5:

If you contend that Plaintiff did not provide you with requested information that was required to properly evaluate Plaintiff's Claim, identify the information that was requested and not provided, and the dates you made those request(s).

ANSWER:

INTERROGATORY NO. 6:

If you contend that Plaintiff's acts or omissions voided, nullified, waived or breached the Policy in any way, state the factual basis for your contention(s).

ANSWER:

INTERROGATORY NO. 7:

If you contend that Plaintiff failed to satisfy a condition precedent or covenant of the Policy in any way, state the factual basis for your contention(s).

ANSWER:

INTERROGATORY NØ. 8:

Identify the date you first anticipated litigation.

ANSWER:

INTERROGATORY NO. 9:

State the factual basis for each of your affirmative defenses.

ANSWĚR:

INTERROGATORY NO. 10:

If you contend that Plaintiff failed to provide proper notice of the claim made the basis of this lawsuit, describe how the notice was deficient, and identify any resulting prejudice.

ANSWER:

INTERROGATORY NO. 11:

If you contend that Plaintiff failed to mitigate damages, describe how Plaintiff failed to do so, and identify any resulting prejudice.

ANSWER:

INTERROGATORY NO. 12:

Identify all items on the claim made the basis of this Lawsuit to which Defendant applied depreciation, stating for each item the criteria used and the age of the item.

ANSWER:

REQUEST FOR PRODUCTION TO DEFENDANT ALLSTATE

REQUEST FOR PRODUCTION NO. 1

Produce a certified copy of all Policies you issued to Plaintiff for the Property that were in effect on the Date of Loss.

RESPONSE:

REQUEST FOR PRODUCTION NO. 2

If you contend that any prior claims Plaintiff submitted for damages to the Property affected your decision in relation to the Claim at issue, produce a certified copy of all policies you issued to Plaintiff for the Property that were in effect during the handling of those claim(s).

RESPÓNSÉ:

REQUEST FOR PRODUCTION NO. 3

Produce a copy of the declarations pages you issued for the Property in the three (3) years preceding the Date of Loss.

RESPONSE:

REQUEST FOR PRODUCTION NO.4

Produce your complete Underwriting File for Plaintiff policy of insurance with you.

RESPONSE:

REQUEST FOR PRODUCTION NO. 5

Produce the complete Claim File including all documents and communications regarding the Claim.

RESPONSE:

REQUEST FOR PRODUCTION NO. 6

Produce the Claim Files regarding the Claim of any third-party you hired and/or retained to investigate, consult on, handle and/or adjust the Claim.

If you contend that any prior claims Plaintiff submitted for damages to the Property affected your decision in relation to the Claim at issue, produce the complete Claim File regarding those prior claim(s).

<u>RÉSPONSE:</u>

REQUEST FOR PRODUCTION NO. 8

Produce all documents Plaintiff (or any other person) provided to you related to the Claim or the Property.

RESPONSE:

REQUEST FOR PRODUCTION NO. 9

Produce all documents you provided to Plaintiff (or any other person) related to the Claim or the Property.

RESPONSE:

REQUEST FOR PRODUCTION NO. 19

Produce all documents (including reports, surveys, appraisals, damage estimates, proof of loss, or adjuster's report(s)) referring to the Claim, the Property or damage to the Property.

RESPONSE:

REQUEST FOR PRODUCTION NO. 11

Produce color copies of all visual reproductions of the Property taken either prior to, at the time of, or after the Date of Loss (including diagrams, drawings, photographs, video records, videotapes, or other information).

RESPONSE:

REQUEST FOR PRODUCTION NO. 12

The file from the office of Plaintiff's insurance agent concerning Plaintiff's Property.

Produce all communications between any of your claims personnel, claims handlers, field adjusters, office adjusters, and their direct or indirect supervisors related to the investigation, handling, and settlement of Plaintiff's Claim.

RESPONSE:

REQUEST FOR PRODUCTION NO. 14

Produce all written communications you sent to, or received from, any independent adjusters, engineers, contractors, estimators, consultants or other third-parties who participated in investigating, handling, consulting on, and/or adjusting Plaintiff's Claim.

RESPONSE:

REQUEST FOR PRODUCTION NO. 15

Produce all written and or electronic communications you sent to, or received from, Plaintiff's insurance agent related to the Claim, the Property, the Plaintiff or this Lawsuit.

RESPONSE:

REQUEST FOR PRODUCTION NO. 16

Produce all written and/or electronic communications you sent to, or received from, any local, state, or governmental entity related to the Claim, the Property, the Plaintiff or this Lawsuit.

RESPONSE:

REQUEST FOR PRODUCTION NO. 17

Produce all written and/or electronic communications you sent to, or received, from Plaintiff and/or any other named insured on the Policy related to the Claim, the Property, or this Lawsuit.

RESPONSE:

REQUEST FOR PRODUCTION NO. 18

Produce the personnel file for anyone you (or an adjusting firm) assigned to participate in evaluating damage to Plaintiff's Property, including performance reviews/evaluations. This request is limited to the three (3) years prior to the Date of Loss and one (1) year after the Date of Loss.

RESPONSE:

REQUEST FOR PRODUCTION NO. 19

Produce your claim handling manual(s) (including operating guidelines) in effect on the Date of Loss related to your claims practices, procedures and standards for property losses and/or wind and hail storm claims, for persons handling claims on your behalf.

Produce your property claims training manual and materials in effect on the Date of Loss, for persons handling, investigating and adjusting claims.

RESPONSE:

REQUEST FOR PRODUCTION NO. 21

Produce all bulletins notices, directives, memoranda, internal newsletters, publications, letters and alerts directed to all persons acting on your behalf that were issued from six (6) months before and after the Date of Loss related to the handling of wind or hail storm claims in connection with the storm at issue.

RESPONSE:

REQUEST FOR PRODUCTION NO. 22

Produce the contract(s), agreement(s) and/or written understanding(s) with any independent adjusters or adjusting firms who you retained to investigate, handle and/or adjust Plaintiff's Claim on your behalf that were in effect on the Date of Loss.

RESPONSE:

REQUEST FOR PRODUCTION NO.23

Produce the contract(s), agreement(s) and/or written understanding(s) with any engineers and/or engineering firms you retained to investigate, handle and/or adjust Plaintiff's Claim on your behalf that were in effect at the time of his/her investigation, handling and/or adjustment of Plaintiff's claim, either pre or post-lawsuit.

RESPONSE:

REQUEST FOR PRODUCTION NO. 24

Produce the "Pay sheet," "Payment Log," or list of payments made on Plaintiff's Claim, including all indemnity, claim expenses and payments made to third-parties.

RESPONSE:

REQUEST FOR PRODUCTION NO. 25

Produce all billing statements, including billing detail, showing the amounts you paid or for which you were billed by any independent adjusters or adjusting firms who inspected Plaintiff's Property in connection with the Claim.

Produce all billing detail showing the amounts you paid or for which you were billed by any engineer and or engineering firm who inspected Plaintiff's Property in connection with the Claim, whether pre or post-lawsuit.

RÉSPONSE:

REQUEST FOR PRODUCTION NO. 27

Produce all estimates, reports or memoranda, including drafts of the same, created for you or by any independent adjusters or adjusting firms in connection with the Claim.

RESPONSE:

REQUEST FOR PRODUCTION NO. 28

Produce all estimates, reports, or memoranda, including drafts of the same, created for you by any engineers and/or engineering firms in connection with the Claim.

RESPONSE:

REQUEST FOR PRODUCTION NO. 29

Produce all statements given by anyone, oral or written to you or any of your agents, related to Plaintiff's Claim and/or any issue in Plaintiff's live petition

RESPONSE:

REQUEST FOR PRODUCTION NO. 30

Pursuant to the applicable rules of evidence, produce all documents evidencing conviction of a crime which you intend to use as evidence to impeach any party or witness.

Produce all documents you identified, referred to, or relied upon in answering Plaintiff's interrogatories.

RESPONSE:

REOVEST FOR PRODUCTION NO. 32

Produce all non-privileged documents you identified, referred to, or relied upon in developing, answering and/or formulating your Answer and/or Affirmative Defenses to Plaintiff's live petition.

RESPONSE

REQUEST FOR PRODUCTION NO. 33

Produce copies of all documents you intend to offer as evidence at the trial of this matter.

RESPONSE:

REQUEST FOR PRODUCTION NO. 34

Produce copies of all documents relating to your declaration of the storm alleged to have caused damage to Plaintiff's Property as a "catastrophe."

RESPONSE:

REQUEST FOR PRODUCTION NO. 35

Produce copies of your engagement letter/fee agreement between you (or whatever entity or person is paying your attorney's fee bills) and your attorneys in this matter.

RESPONSE:

REQUEST FOR PRODUCTION NO. 36

Produce copies of your attorney's[s'] fee bills in this matter.

RESPONSE:

REQUEST FOR PRODUCTION NO. 37

If this claim involves reinsurance, produce copies of the policy or agreement pertaining to that reinsurance.

RESPONSE:

REQUEST FOR PRODUCTION NO. 38

If an attorney was involved in evaluating payment or coverage of Plaintiff's Claim pre-suit, provide all documents relating to that evaluation or recommendation.

REQUEST FOR ADMISSIONS TO DEFENDANT ALLSTATE

REQUEST FOR ADMISSION NO. 1:

Admit that on Date of Loss the Property sustained damages caused by a windstorm.

RESPONSE:

REQUEST FOR ADMISSION NO. 2:

Admit that on Date of Loss the Property sustained damages caused by a hailstorm

RESPONSE:

REQUEST FOR ADMISSION NO. 3:

Admit that as of the Date of Loss the Policy was in full force and effect.

RESPONSE:

REQUEST FOR ADMISSIÓN NO. 4:

Admit that as of the Date of Loss all premiums were fully satisfied under the Policy.

RESPONSE:

REQUEST FOR ADMISSION NO. 5:

Admit that the Policy is a replacement cost value policy

RESPONSE:

REQUEST FOR ADMISSION NO. 6:

Admit that the Policy is an actual cash value policy,

RESPONSE:

REQUEST FOR ADMISSION NO. 7:

Admit that aside from the Claim at issue, Plaintiff has never previously submitted a claim to you for damage to the Property.

REQUEST FOR ADMISSION NO. 8:

Admit that you did not request a Sworn Proof of Loss from Plaintiff in connection with the Claim at issue.

<u> RESPONSE:</u>

REQUEST FOR ADMISSION NO. 9:

Admit that you did not request a Sworn Proof of Loss from any other named insured on the Policy in connection with the Claim at issue.

RESPONSE:

REQUEST FOR ADMISSION NO. 10:

Admit that Plaintiff timely submitted the Claim.

RESPONSE:

REQUEST FOR ADMISSIÓN NO. 11:

Admit that your decision to deny or partially deny Plaintiff's Claim was made in whole or in part on the basis that third parties were responsible for causing damages to the Property.

RESPONSE:

REQUEST FOR ADMISSION NO. 12:

Admit that Defendant's decision to deny or partially deny Plaintiff's Claim was made in whole or in part on the basis that the claimed damages are not covered by the Policy.

RESPONSE:

REQUEST FOR ADMISSION NO. 13:

Admit that Defendant's decision to deny or partially deny/Plaintiff's Claim was made in whole or in part on the timeliness of the Claim's submission.

REQUEST FOR ADMISSION NO. 14:

Admit that you depreciated the costs of labor when determining the actual cash value of the Claim at issue.

RESPONSE:

REQUEST FOR ADMISSION NO. 15:

Admit that the adjuster assigned to investigate the Claim did not review the underwriting file at any time during the adjustment of the Claim.

RESPONSE

REQUEST FOR ADMISSION NO. 16:

Admit that the Claim was reviewed by persons other than people who actually inspected the Property.

RESPONSE:

REQUEST FOR ADMISSION NO. 17:

Admit that you reinsured the risk under Plaintiff's Policy.

Case 4:17-cv-00943 Document 1-1 Filed in TXSD on 03/27/17 Page 28 of 41 CIVIL CASE INFORMATION SHEET Fort Bend County - 240th Judicial District Court 17-DCV-239669 COURT (FOR CLERK USE ONLY):

2/27/2017 12:00:00 AM Annie Rebecca Elliott District Clerk

STYLED CHIHZEO HU VS. ALLSTATE TEXAS LLOYDS

Fort Bend County, Texas Autumn Dolnik

(e.g., John Smith v. All American Insurance Co; In re Mary Ann Jones; In the Matter of the Estate of George Jackson) A civil case information sheet must be completed and submitted when an original petition or application is filed to initiate a new civil, family law, probate, or mental health case or when a post-judgment petition for modification or motion for enforcement is filed in a family law case. The information should be the best available at

the time of filing.					
1. Contact information for perso	n completing case information she	et: Names of parties	in case:		or entity completing sheet is:
Name:	Email:	Plaintiff(s)/Petition	Plaintiff(s)/Petitioner(s):		ey for Plaintiff/Petitioner Plaintiff/Petitioner
William X. King	ecfs@dalyblack.	com CHIHZEO HU	<u> </u>	_ Other:	V-D Agency
Address:	Telephone:				
2211 Norfolk St., Ste 800	(713) 655-1405				al Parties in Child Support Case:
City/State/Zip:	Fax:	Defendant(s)/Resp		Custodial	Parent:
Houston, Texas 77098	(713) 65\$ 1587	ALLSTATE I	EXAS LLOYD	_	todial Parent:
Signature:	State Bar No:			Presumed	I Eath are
/s/ William X. King	24072496	[Attach additional page a	s necessary to list all partie		raulei.
2 T 1 4 4 5	the most important issue in the cas		2 not solary to not an part		
2. Indicate case type, or identify	Civil Civil	e (select only 1):		Fan	tily Law
	Civil			T CUT	Post-judgment Actions
Contract	Injury or Damage	Real Property	Marriage R	elationship	(non-Title IV-D)
Debt/Contract	Assault/Battery/	Eminent Domain/	Annulmen		Enforcement
Consumer/DTPA	Construction /	Condemnation	☐Declare M	arriage Void	☐Modification—Custody
☐Debt/Contract	☐Defamation \ \	Partition	Divorce		☐Modification—Other
Fraud/Misrepresentation	Malpractice \	Quiet Title	□With Cl		Title IV-D
Other Debt/Contract:	☐ Accounting ☐ Legal	Other Property:	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	idren	Enforcement/Modification
Foreclosure		Other Property.			☐Paternity ☐Reciprocals (UIFSA)
Home Equity—Expedited	Other Professional	// V			Support Order
Other Foreclosure	Liability:		\rightarrow		
Franchise	l <u> </u>	Related to Criminal	OFFICE	mily Law	Parent Child Polationship
Insurance	Motor Vehicle Accident	Matters Expunction	Enforce F		Parent-Child Relationship Adoption/Adoption with
Landlord/Tenant	☐Premises Product Liability	☐ Judgment Nisi	Judgment		Termination
☐Non-Competition ☐Partnership	Asbestos/Silica	□ Non-Disclosure	Habeas Co	orpus	Child Protection
Other Contract:	Other Product Liability	Seizure/Forfeiture	Name Ch		Child Support
<u> Почина соличания</u>	List Product:	☐Writ of Habeas Corpus			☐Custody or Visitation
		Pre-indictment		of Disabilities	Gestational Parenting
	Other Injury or Damage:	Other:	of Minori Other:	īχ .	Grandparent Access
		~ /	Other:	()	☐ Parentage/Paternity☐ Termination of Parental
			A)	Rights
Employment	Other		+	/	Other Parent-Child:
Discrimination	Administrative Appeal	Lawyer Discipline	V	\vee \wedge	
Retaliation Termination	Antitrust/Unfair Competition	☐Perpetuate Testimony \ ☐Securities/Stock			
☐Workers' Compensation	Competition Code Violations	Tortious Interference		///	
Other Employment:	Foreign Judgment	Other:		/ _	
	☐Intellectual Property		- / /		
Tax	Probate & Mental Health				
Tax Appraisal	Probate/Wills/Intestate Administr	ration	Guardianship+	Addit	
Tax Delinquency	Dependent Administration		Guardianship-	-Mihor \	$\langle \vee \rangle \rangle \rangle \rangle \rangle \rangle \rangle \langle \vee \rangle \rangle \rangle \langle \vee \rangle \rangle \langle \vee \rangle \rangle \langle \vee \rangle \langle \vee \rangle \rangle \langle \vee \rangle \langle \rangle \langle$
Other Tax	☐ Independent Administration☐ Other Estate Proceedings	1	☐Mental Health ☐Other:	// /	/
	Other Estate Proceedings		LIOUIGI.		-/ //
3. Indicate procedure or remedy, if applicable (may select more than 1):					
Appeal from Municipal or Jus			I TP	rejudgment Rei	nedy
Arbitration-related				rotective Order	
Attachment	☐Interpleader		□F	Receiver	
☐Bill of Review	☐License ☐Sequestration		Y		
☐ Certiorari	Certiorari Mandamus Temporary Restraining Order/Injunction		raining Order/Injunction		
□Class Action □Post-judgment □Turnover					
4. Indicate damages sought (do not select if it is a family law case):					
Less than \$100,000, including damages of any kind, penalties, costs, expenses, pre-judgment interest, and attorney fees Less than \$100,000 and non-monetary relief					
Less than \$100,000 and non-r	nonetary rener				1
☑ Over \$100, 000 but not more than \$200,000 ☐ Over \$200,000 but not more than \$1,000,000					
Over \$1,000,000	11111 42,000,000				

Case 4:17-cv-00943 Document 1-1 Filed in TXSD on 03/27/17 Page 29 of 41

(A)

ANNIE REBECCA ELLIOTT Fort Bend County District Clerk 301 Jackson, Richmond, TX 77469 2/27/2017 12:00:00 AM
Annie Rebecca Elliott
District Clerk
Fort Bend County, Texas
Autumn Dolnik

REQUEST FOR PROCESS

All sections must be completed for processing this request.

Section 1: Date 02/25/2017				
Style: Fort Bend County - 240th Judicial District Court				
CHIHZEO HU				
VS				
ALLSTATE TEXAS LLOYDS				
Section 2: Check Process Type:				
☐ Citation ☐ Precept to Serve / Notice of Hearing ☐ Temporary Restraining Order				
Application for Protective Order / Temporary (Ex Parte) Protective Order				
☐ Notice of Registration of Foreign Judgment ☐ Citation by Posting				
☐ Writ of □ Other □	_			
☐ Citation by Publication* - Newspaper:	_			
* (All publications are sent to: <u>India Herald Inc.</u> 10701 Corporate Drive, Suite 282 • Sugar Land, Texas 77487)				
* (Unless another newspaper is specified - FBC constable will only serve within their jurisdiction.)				
APPLICATION FOR ISSUANCE OF SUBPOENA MUST BE SUBMITTED ON A SEPARATE FORM				
Title of Document/Pleading to be attached for service:				
Plaintiff's Original Petition				
Note: You must furnish one copy of the document/pleading for each party served	I.			
section 4: PARTIES TO BE SERVED (Please type or print):				
1. Name: Allstate Texas Lloyds, through its registered agent, CT Corporation S	ystem			
Address: 1999 Bryan Street, Suite 900	/			
City: Dallas State: Texas Zip: 7520	1-3140			
2. Name:				
Address:				
City: State: Zip:				

3. Name:		
Address:		
City:	State:	Zip:
4. Name:		*
Address:		
City:	State:	Zip:
5. Name:		
Address.		
City:	State:	Zip:
Section 5		
Check Service Type:		
☐ No Service	Secretary of State	
Sheriff (()	Commissioner of Insura	nce
Constable Pct.	Out of County	
☐ Out of State	Rrivate Process	
■ Certified Mail	Registered Mail (Out o	f Country)
Section 6 (ONLY if Section 7 does not apply) Attorney Name: William X. King, DALY & E	BLACK, P.C.	
Address: 2211 Norfolk Street, Suite 800	*// <u> </u>	
Houston	Street/A O Box Texas	77098
Attorney's Telephone No. (713) 655-1405	Attorney's Bar No 240	72496
Section 7 (ONLY if Section 6 does not apply)		
Pro-Se Name:		\
Address:	Street/P.O. Box	
City	State	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Telephone No.	7/	
Section 8		
Check Delivery Type:		
☐ Hold for pick up ☐ Mail to Attorn	ey	/
Request Process Form		

Request Process Form Revised: 2013/12

SERVICE FEE COLLECTED BY DISTRICT CLERK

THE STATE OF TEXAS

CITATION

TO: ALLSTATE TEXAS LLOYDS
C/O REGISTERED AGENT CT CORPORATION SYSTEM
1999 BRYAN STREET SUITE 900

DALLAS TX 75201-3140

NOTICE:

You have been sued. You may employ an attorney. If you or your attorney do not file a written answer with the clerk who issued this citation by 10:00 a.m. on Monday next following the expiration of twenty days after you were served this citation and **PLAINTIFF'S ORIGINAL PETITON** filed on **FEBRUARY 27, 2017**, a default judgment may be taken against you. Said answer may be filed by mailing to the District Clerk's Office at 301 Jackson Street, Richmond, Texas 77469, or by bringing said answer to the physical address at 1422 Eugene Heimann Circle, Richmond, Texas 77469. We are located on the first floor of the Courthouse building.

The case is presently pending before the **240TH JUDICIAL DISTRICT COURT** of Fort Bend County sitting in Richmond, Texas, and was filed on **FEBRUARY 27, 2017**. It bears cause number **17-DCV-239669** and is styled:

CHIHZEO HU VS ALLSTATE TEXAS LLOYDS

The name and address of the attorney for is:

WILLIAM X KING
DALY & BLACK PC
2211 NORFOLK STREET SUITE 800
HOUSTON TX 77098
713-655-1405

The nature of the demands of said **PLAINTIFF OR PETITIONER** is shown by a true and correct copy of the **PLAINTIFF'S ORIGINAL PETITON** accompanying this citation and made a part hereof.

If this Citation is not served, it shall be returned unserved. Issued under my hand and seal of said Court, at Richmond, Texas, on this the 28th day of February, 2017.

DISTRICT CLERK ANNIE REBECCA ELLIOTT
Fort Bend County, Texas

SEND CON

Fort Bend County, rexa

By: 🗶

Deputy District Clerk KATHERINE

Telephone: (281) 344-3959

17 - DCV - 239669 ISSU

Issuance 4653692

ORIGINAL

17-DCV-239669 Chihzeo Hu vs Allstate Texas Lloyds 240th Judicial District Court

CERTIFICATE OF DELIVERY BY CERTIFIED MAIL

Came to hand on the 27th day of February, 2017 at 12:00 am o'clock and executed at THROUGH ITS REGISTERED AGENT OF CORPORATION SYSTEM 1999 BRYAN STREET SUITE 900 DALLAS TX

75201-3140, on the February 28, 2017, by delivering to the within named ALLSTATE TEXAS LLOYDS by registered or certified mail with delivery - restricted to addressee only, return receipt requested, a true copy of this citation together with the accompanying copy of the petition were attached thereto. Fee...... \$8.00 \ssuance + \$80.00 \Service = \$88.00 CMRRR# 9414 7266 9904 2074 5120 33 DISTRICT CLERK ANNIE REBECCA ELLIOTT Fort Bend County, Texas Deputy District Clerk Katherine Cha Clerk District Court; Fort Bend Co., TX BEND COM COMPLETE IF YOU ARE A PERSON OTHER THAN A SHERIFF, CONSTABLE, OR CLERK OF THE COURT. In accordance with Rule 107: The officer or authorized person who serves, or attempts to serve, a citation shall sign the return. The signature is not required to be verified. If the return is signed by a person other than a sheriff, constable, or the clerk of the court, the return shall be signed under penalty of perjury and contain the following statement: "My name is _ my date of birth is (First, Middle, Last) , and my address is (Street, City, Zip) I DECLARE UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT. _____ County, State of __ Executed in on the day of ____ Declarant / Authorized Process Server (Id # & expiration of certification) **ORIGINAL**

WALZ Form No:35663 Version:B03/16

To reorder forms, contact us at:

(800) 887-381

17-DCV-239669

issuance

WWW/Walksycoup.co

MALZSQ

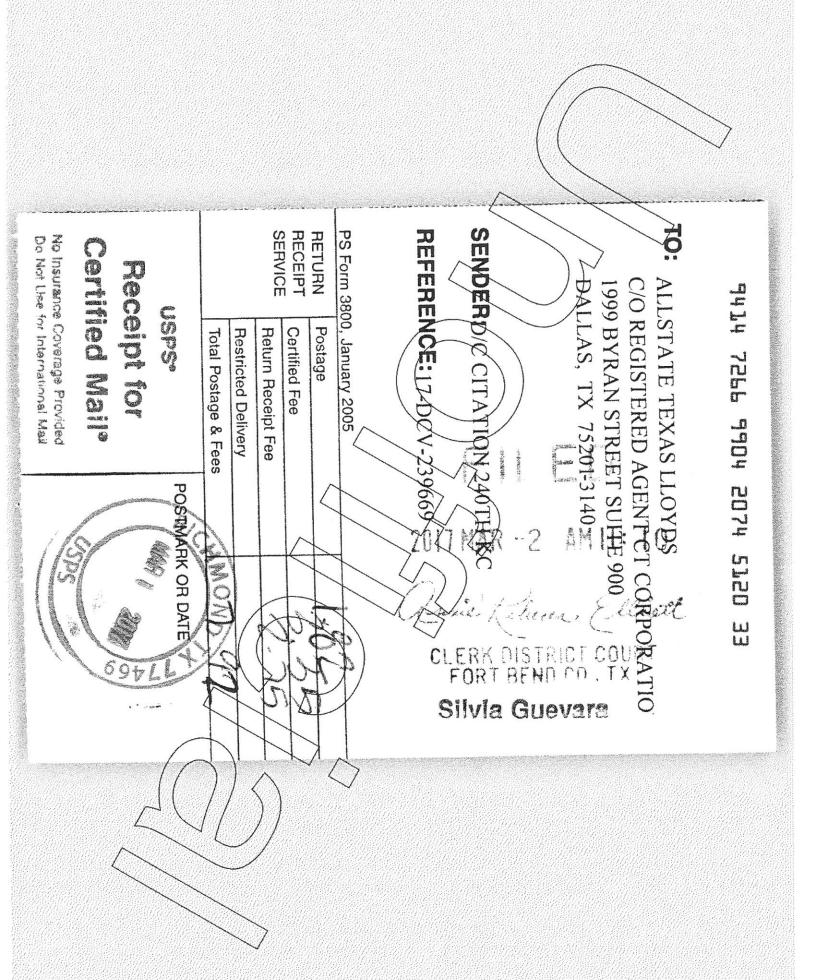
WALZ OUTSOURCING SERVICES

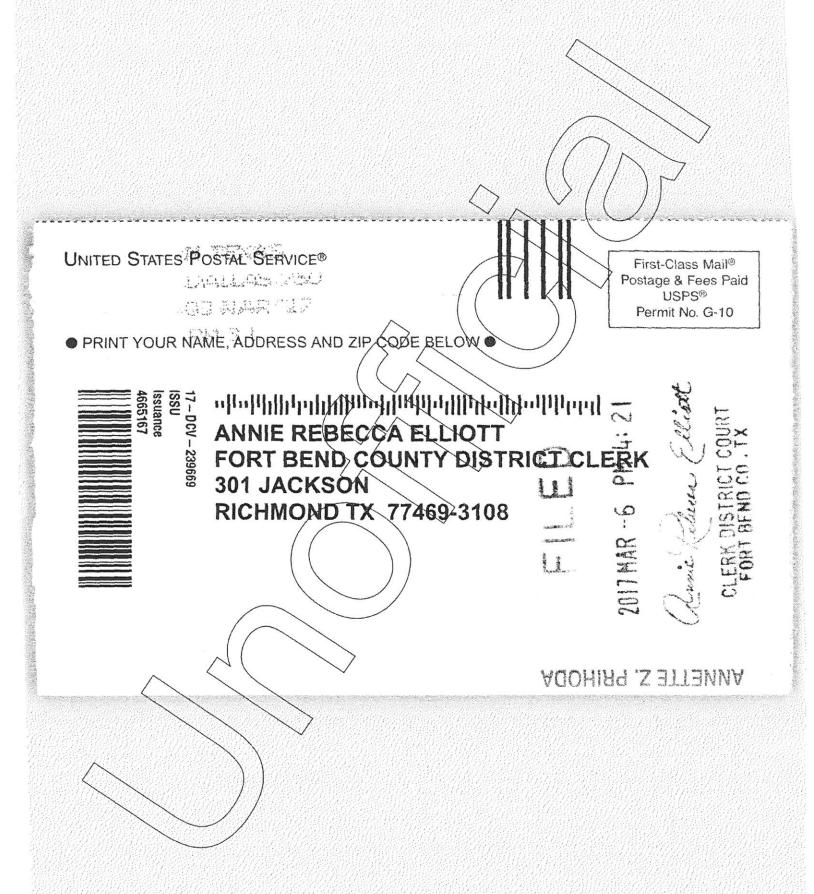
WALZ CERTIFIED MAILERS: Patented forms and

software to automate your/in-house process

Mail® and First-Class Mail® services compliant type mailings, utilizing Certified Comprehensive Outsourcing Solutions for

STORERIGHT: Return Receipt and Unclaimed Mail ⑤ TRACKRIGHT™: Tracks USPS® Delivery events, images and updated status storage and records management system





2. Article Number	COMPLETE THIS SECTION ON DELIVERY
	A. Received by (Pleases The Clearly) C. Signature
9414 7266 9904 2074 5120 33	Chris Wells Agent Addressee D Is delivery address different from item 1? Yes
3. Service Type CERTIFIED MAIL®	If YES, enter delivery address below:
4. Restricted Delivery? (Extra Fee) 1. Article Addressed to: Yes	
ALLSTATE TEXAS LLOYDS C/O REGISTERED AGENT CT/CORPORAT 1999 BYRAN STREET SUITE 900 DALLAS, TX 75201-3140	Reference Information 10N SYSTEM 17-DCV-239669 D/C CITATION 240TH KC
PS Form 3811, January 2005 Domestic Re	eturn Receipt

3/24/2017 3:02:43 PM
Annie Rebecca Elliott
District Clerk
Fort Bend County, Texas
Layla Helton

NO. 17-DCV-239669

CHIHZEO HU

§ IN THE DISTRICT COURT OF

VS

§ FORT BEND COUNTY, TEXAS

ALI/STATE TEXAS/LOYDS

§ 240TH JUDICIAL DISTRICT

DEFENDANT'S ORIGINAL ANSWER

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, Allstate Texas Lloyds, Defendant in the above styled and numbered cause of action, and in response to the complaints filed against it, would respectfully show unto this Honorable Court and Jury as follows:

I.

GENERAL DENIAL

At this time, Defendant asserts a general denial to Plaintiff's Original Petition and all amended and/or supplemental petitions, as authorized by Rule 92, Texas Rules of Civil Procedure, and respectfully requests the Court and jury to require Plaintiff to prove the claims, charges and allegations, by a preponderance of the evidence, as required by the Constitution and the laws of the State of Texas.

II.

FIRST AFFIRMATIVE DEFENSE

Plaintiff's claims are barred, in whole or in part, by policy exclusions and/or limitations which are listed in the policy made the basis of this suit.

III.

SECOND AFFIRMATIVE DEFENSE

Plaintiff's claims are barred, in whole or in part, because conditions precedent to Plaintiff's recovery have not occurred. For example, and without limitation, Plaintiff failed to provide proper written notice prior to suit as required by Section 541 of the Texas Insurance Code and by §17.50(a) of the Texas Business and Commerce Code (Texas DTPA).

IV.

THIRD AFFIRMATIVE DEFENSE

Plaintiff's claims are barred, in whole or in part, because some or all of Plaintiff's claims are excluded by the applicable insurance policy.

FOURTH AFEIRMATIVE DEFENSE

Plaintiff's claims are barred, in whole or in part, because the injuries, damages, and losses alleged in Plaintiff's pleadings, none being admitted, were proximately caused in whole or in part by the fault or negligence of Plaintiff or others. Accordingly, Plaintiff's claims are barred or must be reduced under the doctrine of contributory or comparative fault.

VI.

FIFTH AFFIRMATIVE DEFENSE

Plaintiff's claims are barred, in whole or in part, because Plaintiff failed to cooperate in the handling of her claim, as required by the policy.

VII.

SIXTH AFFIRMATIVE DEFENSE

Plaintiff's claim for punitive damages is barred because such an award would violate Defendant's due process, equal protection, and other rights under the United States Constitution and the Constitution of the State of Texas.

VIII.

SEVENTH AFFIRMATIVE DEFENSE

Plaintiff failed to allege conduct warranting imposition of exemplary or punitive damages under applicable state law.

IX.

EIGHTH AFFIRMATIVE DEFENSE

Plaintiff's claims are subject to the proportionate responsibility provisions of Chapter 33 of the Texas Civil Practice and Remedies Code, including without limitation the requirement of §33.003 thereof that the trier of fact determine the relative responsibility of each claimant, defendant, and responsible third party that may be joined in this suit.

X.

NINTH AFFIRMATIVE DEFENSE

Defendant hereby gives notice that it intends to rely upon such other defenses as may become available or apparent during the course of discovery and thus reserves its right to amend this answer.

XI.

TENTH AFFIRMATIVE DEFENSE

Defendant asserts the limitations and restrictions contained in Chapter 41 of the Texas Civil Practice and Remedies Code.

COMES NOW. Allstate Texas Lloyds, Defendant and formally requests a jury trial pursuant to Rule 216 of the Texas Rules of Civil Procedure and tenders the amount of \$ 40.00 as jury fee.

WHEREFORE, PREMISE'S CONSIDERED, Defendant, Allstate Texas Lloyds, prays that the Plaintiff recover nothing of and from the Defendant by reason of this suit, that Defendant be discharged without delay, with costs of court, and for such other and further relief, both general and special, at law and in equity, to which Defendant may show itself justly entitled, and for which Defendant will in duty bound, forever pray.

Respectfully submitted,

HOPE & CAUSEY, P. C.

[s] John M. Causey

John M. Causey

State Bar Nø. Ø4019100

P. O. Box 3188

Conroe, Texas 77305-3188

(936) 441-4673 - Metro

(936) 441-4674 - Facsimile

hcdocket@hope-causey.com

ATTORNEYS FOR DEFENDANT

CERTIFICATE OF SERVICE

Pursuant to Rules 21. and 21a. of the Texas Rules of Civil Procedure, I hereby certify that the original of Defendant's Original Answer has been filed with the clerk of the court in writing, and a true and correct copy of Defendant's Original Answer has been delivered to all interested parties on March 24, 2017, correctly addressed to:

William X. King Daly & Black P.C

2211 Norfolk St., Suite 800,

Houston, TX 77098

wking@dalyblack.com

[s] John M. Causey

John M. Causey

